

# Gibbon Bridge Access Statement 2010

We aim to, and confidently ensure, that all our guests have comfortable facilities, all requests are dealt with efficiently and all guests are made to feel welcome throughout their stay.

- There is a free car park with two designated car parking spaces outside the ground floor bedrooms only yards from hotel reception
- There is a drop off point outside reception which is on one level
- The reception area has seating for guests to wait
- Porter service is available to assist guests with luggage
- The whole of the ground floor is accessible to wheelchairs – as is much of the surrounding gardens, via our newly designed ramp, including the terrace adjacent to the conservatory & orangery and the bandstand
- Restaurant & bar areas are accessible on one level through the conservatory
- There are lounge areas on the ground floor and waiter service is available
- All corridors and public areas are well lit
- All doors and corridors are wide enough for wheelchairs/zimmer frames/pushchairs
- In reception there are disabled toilets
- Of the bedrooms, two ground floor bedrooms have been built specifically for wheelchair access: both are twin-bedded with large roll in wet room showers
- There are telephones in all rooms, and room service is available 24 hours
- There is a lift to take guests to the first floor bedrooms and second floor cavalier lounge
- Service dogs (only) are allowed in the hotel

Although we have tried to be as accurate and include as much detail as we can in our Access Statement, we are always willing to give information on any aspect of the hotel if this statement does not answer your particular query.